

# Product Recall Notice

11/01/2013

## Big Al's recalls Zoo Med Bettatherm™ Mini Size Betta Bowl Heater

### Affected products

Zoo Med Bettatherm™ Mini Size Betta Bowl Heater

### Product description

The recalled product is a Zoo Med Bettatherm™ mini size Betta bowl heater. The product is a small round size heater for use in 3.8 to 11 litre (1 to 3 gallon) fish bowls or tanks and is identified by item number BH-10 and UPC 097612240047. The heater measures 7.6 centimetres (3 inches) in diameter and the words "Zoo Med" are found on the top of the product.

### Hazard identified

The affected heaters have not been evaluated to Canadian electrical safety standards and may pose a fire hazard to consumers.

Big Al's has received one report of the product overheating and melting. There have been no reports of injury or burns.

Health Canada has not received any reports of incidents or injuries related to the use of these heaters.

### Number sold

Approximately 982 units have been sold at Big Al's retail stores and online.

### Time period sold

The affected product was sold from October 2010 to August 2013.

### Place of origin

Manufactured in China.

**Consumer Contact** Big Al's  
Woodbridge  
Ontario  
Canada  
(905) 851-1858

**Distributor** Zoo Med Laboratories Inc.  
San Luis Obispo  
California  
USA

### What you should do

Consumers should stop using the product immediately by unplugging the product and then removing it from the aquarium or bowl upon cooling down. Consumers can bring the individual units back to any Big Al's retail store for a full refund.

